

Appendix A – Checklist

How to make a claim on your Warranty



I will not authorise any repairs or work to be completed on my Vehicle until Integrity assess my claim and provide myself or my mechanic an outcome.	
I've read my Warranty terms and conditions to ensure the Failure is covered.	
I've contacted Integrity on 1800 357 227 for the details on the nearest Approved Repairer.	
I understand that if my claim is declined that I will be liable for any diagnosis or repairs carried out on the Vehicle.	
I've authorised the Approved Repairer to provide a report with a full diagnosis including how the Failure occurred and the cost to repair the Failure.	
I've instructed the Approved Repairer to provide Integrity with; the report, my Warranty number & Vehicle Odometer reading via email or fax.	
I've provided Integrity with all Service Invoices since time of purchase of the Vehicle.	
I've provided Integrity with any other information that has been requested.	